

Affirmative Statement for Utilization Management Decision Making (2025)

As an employee or workforce member affiliated with Heritage Provider Network, Inc. or its affiliated groups or organizations who is (or may be) involved in utilization management decision making responsibilities, I affirm the following:

Utilization management decision making is based only upon appropriateness of medically necessary care and service, subject to the applicable Evidence of Coverage and benefits contractually available to member; and

I attest that I am not rewarded for issuing denials (including delays, reductions or limitations) of medically necessary services contractually covered. With regard to the above, I am ensured independence and impartiality in making appropriate decisions related to referrals or authorization and am not influenced with hiring, compensation, termination, promotion, or any other similar matters; and

I do not have any financial incentive(s) that would encourage me to make decisions that would result in underutilization of medically necessary care, service, or available member benefits.